

Information Technology Services



Need Help? Click Above or Search Below!

IT Phone Support

(208) 467-8111

7:30 AM - 8 PM Mon - Thu

7:30 AM - 5 PM Fri

8 AM - 3 PM Saturday

Closed Sunday

Fall



Hours

Walk-In Support

Located in the Learning Commons

8 AM - 8 PM Mon - Thu

8 AM - 5 PM Fri



11 AM - 3 PM Saturday

Closed Sunday

About

Welcome to IT Services! This is your one stop shop for submitting tickets, resetting passwords, and information on all technology questions you might have! Just use the handy search bar above, or browse the articles.

Recently Updated

-  [Home](#)
 - updated Aug 23, 2019
 - [view change](#)
-  [Advanced Wireless Troubleshooting](#)
 - updated Aug 20, 2019









- NNU Students, Faculty, and Staff will use their NNU username and password to login and submit a Help Ticket.
- If you are not an NNU Student, Faculty, or Staff, please call the Help Desk at (208) 467-8111

Need more help?

- Give us a call at (208) 467-8111
- Or, visit us in the Learning Commons on campus

Other Links

- [CX Help](#)
- [NNU Portal](#)
- [Main NNU Website](#)
- [Remote Assistance](#)

- [view change](#)
-  [Accessing NNU's Wireless Network](#)
 - updated Aug 20, 2019
 - [view change](#)
-  [Accessing NNU's Wireless Internet](#)
 - updated Aug 20, 2019
 - [view change](#)
-  [Student Jobs - NOW HIRING!](#)
 - updated Aug 16, 2019
 - [view change](#)
-  [Google Account Two-Step Verification](#)
 - created Aug 01, 2019
-  [Gmail - 2-Step Verification](#)
 - updated Aug 01, 2019
 - [view change](#)
-  [Office 365 for NNU Degree-seeking Students](#)
 - updated Jul 23, 2019
 - [view change](#)
-  [Distance Learning Student ID Card](#)
 - updated Jul 12, 2019
 - [view change](#)
-  [Audio-Video Conferencing](#)
 - updated Jun 24, 2019
 - [view change](#)